

Subprocessors

Last updated: 24 October 2026.

This page lists the third parties that process personal data for WebAPI Group. A provider's headquarters are not a promise about every processing location. The notes below say what each provider receives.

Customer API content is processed only in the EU/EEA, on Hetzner infrastructure in Germany (Falkenstein and Nuremberg) and Finland (Helsinki), and in our own datacenters in Toulouse. This applies to every customer and every plan.

Our datacenters in Toulouse are operated by WEBAPI GROUP SAS. They are a processing location, not a third-party subprocessor.

Cloudflare, Inc. provides DNS for the public websites. The proxy is enabled on those sites, and Orange-to-Orange is enabled. Cloudflare does not host customer API content. That content stays on Hetzner and in the Toulouse datacenters.

Subprocessor	Purpose	Location	Data processed
Hetzner Online GmbH	Cloud infrastructure for the service	Germany (Falkenstein, Nuremberg) and Finland (Helsinki)	Customer API content, account data stored by the service, and security logs.
Cloudflare, Inc.	DNS for the public websites	DNS network	DNS queries for the public websites. The proxy and Orange-to-Orange are enabled on those sites. Customer API content is not hosted there.
Stripe, Inc. and Stripe Payments Europe, Ltd.	Payments	United States and EEA	Billing details and payment-card data. Card numbers stay at Stripe. Stripe may act as an independent controller for fraud and its own legal duties. No API request bodies.
Postmark (ActiveCampaign, LLC)	Transactional email	United States	Recipient addresses and the content of service email. No API request bodies.

Subprocessor	Purpose	Location	Data processed
Google LLC	Website analytics	Global	Consented website measurement. No API request bodies.
Discord Inc.	Support notifications and internal discussion	United States	Messages a person sends to Discord, and limited account notices. No API request stream.
Slack Technologies, LLC	Internal communication	United States	Messages staff put in Slack. No API request stream.
Linear Orbit, Inc.	Issue tracking	United States	Issue text staff put in Linear. No API request stream.
GitHub, Inc.	Source code	United States	Code and engineering discussion. No customer API content.
Mistral AI	Support tickets, the documentation assistant, and dashboard security profiles	France	Ticket text, assistant messages, and a limited security profile. Does not receive the API request stream.
HubSpot, Inc.	Contact forms that embed HubSpot	United States and EEA	Name, email address, and the message submitted on those forms. No API request bodies.

Changes

We will give at least 30 days' notice before a new subprocessor processes customer API content, by updating this page and by email to the account address. You may object during that period, as described in the [data processing agreement](#).

Each provider is bound by a contract that requires it to protect personal data. Where a provider processes personal data outside the EEA, the transfer terms are the 2021 Standard Contractual Clauses, described in the [SCC addendum](#).

Write to the registered office, or use the contact address published on the product website you use. WEBAPI GROUP SAS, ZI de Vic, 10 ter route d'Escalquens, 31320 Castanet-Tolosan, France.